

## SPARE PARTS ALLOCATION SCHEME

FingerTec® Spare Parts Allocation Scheme is another way that FingerTec® makes things easy for you. This scheme is offered to benefit our resellers worldwide in addition to our 18-month manufacturer's warranty. Spare parts will be included in purchase of FingerTec® units following the chart below:

Quantity Ordered (Same Model)	Parts Allocated
Every 10 units	1 Prism
Every 20 units	1 MCU Board
Every 40 units	1 Core Board

Example:

For 30 units: 3 prisms, 1 MCU Board

For 40 units: 4 prisms, 2 MCU Boards, 1 Core Board

For 50 units: 5 prisms, 2 MCU Boards, 1 Core Board

Note: FingerTec® allows reseller who places order more than once a month to accumulate the quantity purchased monthly to be eligible for the scheme. Only purchases on the same month is permitted for this scheme and the dates of the invoices strictly apply in these cases.

### TERMS AND CONDITIONS:

#### 1. Parts Involved

- Warranted Parts offered for this scheme are FP Matching Board (Core Board) and Main Controller Unit Board (MCU Board). Wear & Tear Part involved in this scheme is the prism only. These parts are the most commonly claimed spare parts.
- The allocated parts must be used to replace the defective parts from the same batch purchase. For the parts that exceed the quantity we provide, please claim the rest through our warranty online at <http://warranty.fingertec.com>.
- Any other warranted parts that are not provided here are claimable through our warranty online at <http://warranty.fingertec.com>.
- Other wear & tear parts can be purchased directly from us. Contact [info@fingertec.com](mailto:info@fingertec.com) for order.

#### 2. Return of Faulty Parts

- Due to high cost of transportation, we advice our resellers to return faulty parts to us in bulk. Once a reseller reaches a certain quantity of faulty parts, a notification will be sent requiring reseller to return all the faulty parts to FingerTec®.
- All the costs involved to return those faulty parts shall be borne by resellers.