

# UPDATING DISPLAY LANGUAGE

## AND VOICE GREETING OF FINGERTEC® READERS

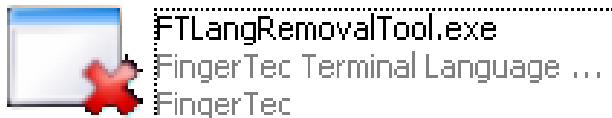
### Precaution prior to update:

1. Firmware version must be at least Version 6.10
  - a. To check firmware version in FingerTec® reader  
Press Menu → Sys Info → Dev Info → Firmware version.
2. Predefine languages in FingerTec® reader cannot be more than 3 languages
  - a. FingerTec® reader can support a maximum of 3 languages at the same time.
  - b. To check languages available in the reader, press Menu → Option → System option → Languages
  - c. If the languages are more than 3, FingerTec® reader will response slower or showing abnormal display.
  - d. If your FingerTec® reader has already has 3 languages, please remove one of them except the English language, before you update another language to the reader. English display is default and cannot be deleted.
3. Continue to download the tools and files as below:
  - e. FTLangRemovalTool.exe – to remove languages from FingerTec® readers.
  - f. FTLangUpdateTool.exe – to update languages into FingerTec® readers
  - g. Languages update file – The file to change the display language and greeting voice.  
Available in <http://tips.fingertec.com> for all models.

### To remove any language from FingerTec® reader

To remove any language from FingerTec® reader except English which is the default language, follow the steps below:

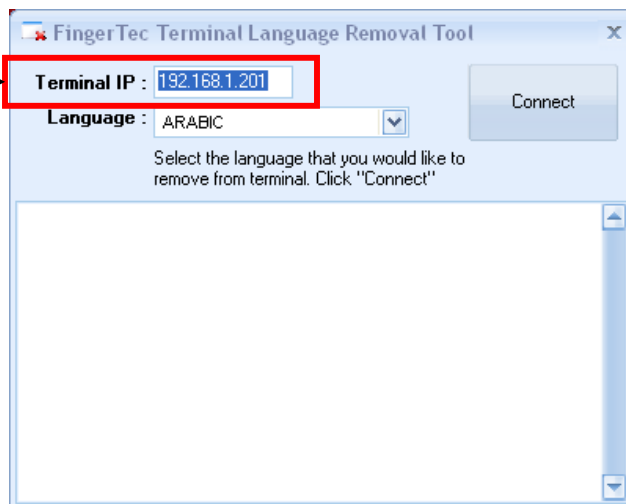
#### Step 1 Run the FTLangRemovalTool.exe



#### Step 2 Enter the IP address of the FingerTec® reader

Please make sure that this is the IP address of your FingerTec® reader.

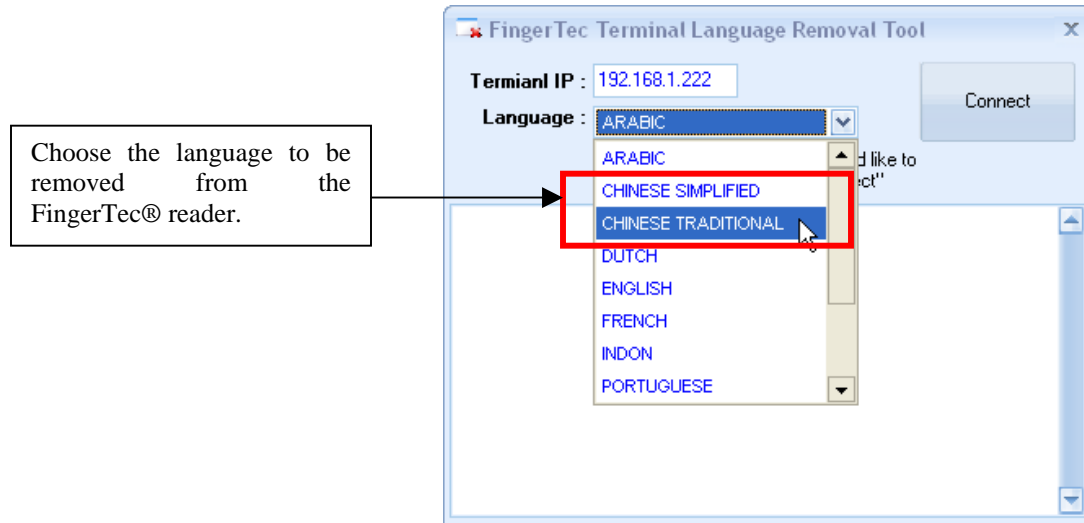
Press Menu → Option → COMM option → IP, to check the readers.



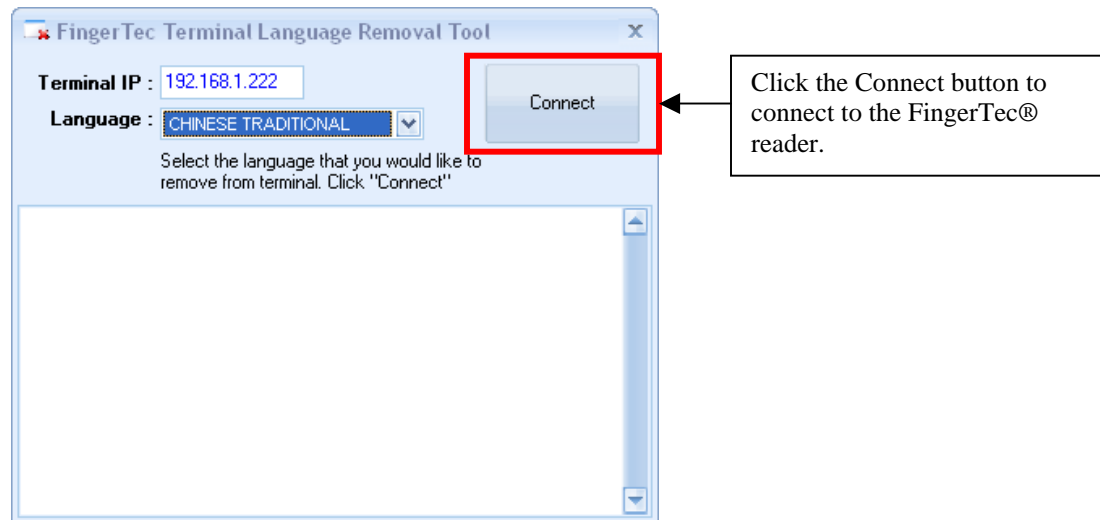
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### Step 3 Choose the language to be removed



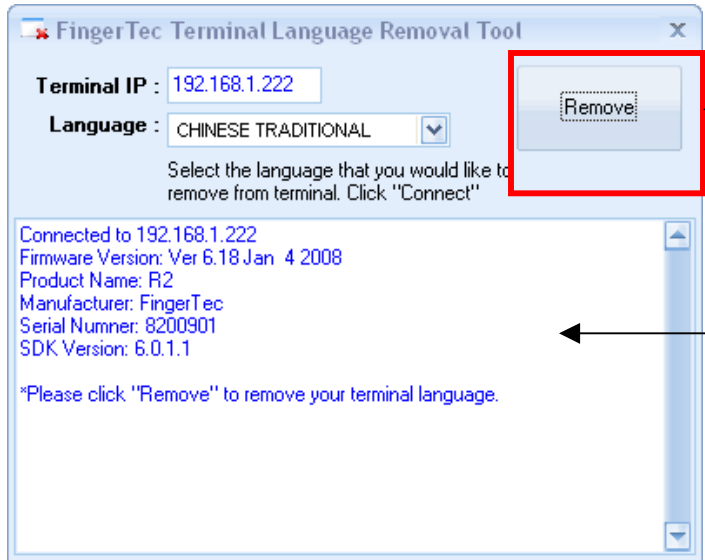
### Step 4 Start to connect to the FingerTec® reader



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### Step 5 Confirm to remove the language



Terminal IP : 192.168.1.222  
Language : CHINESE TRADITIONAL

Select the language that you would like to remove from terminal. Click "Connect"

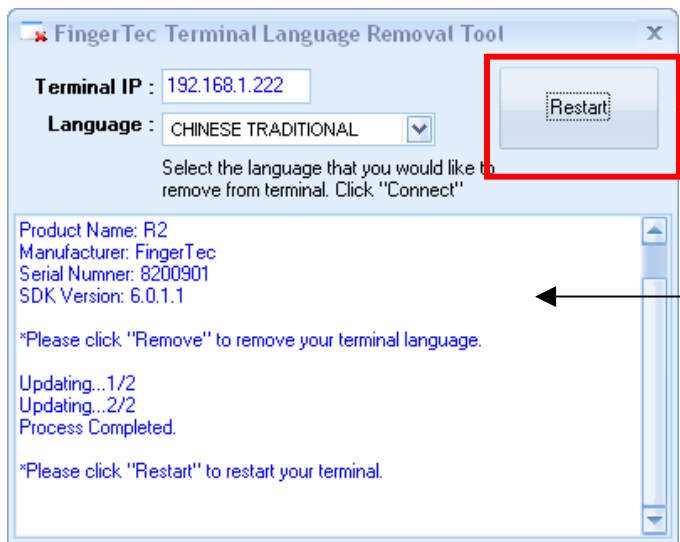
Connected to 192.168.1.222  
Firmware Version: Ver 6.18 Jan 4 2008  
Product Name: R2  
Manufacturer: FingerTec  
Serial Nummer: 8200901  
SDK Version: 6.0.1.1

\*Please click "Remove" to remove your terminal language.

If the reader is connected, all information will be read and displayed on screen. You can see the instruction "Please click "Remove" to remove your terminal language."

Click the Remove button to remove the language.

### Step 6 Restart the FingerTec® reader



Terminal IP : 192.168.1.222  
Language : CHINESE TRADITIONAL

Select the language that you would like to remove from terminal. Click "Connect"

Product Name: R2  
Manufacturer: FingerTec  
Serial Nummer: 8200901  
SDK Version: 6.0.1.1

\*Please click "Remove" to remove your terminal language.

Updating...1/2  
Updating...2/2  
Process Completed.

\*Please click "Restart" to restart your terminal.

When the process is complete, you can see the instruction "Please click "Restart" to restart your terminal."

Click the Restart button for the change to take effect.

Check the FingerTec® reader.

Press Menu → Option → Sys Option → Language → Check the availability of the removed language.

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### To update language into FingerTec® reader

First, it is a must to download the language update files from <http://tips.fingertec.com> or you can request the file from your local reseller.

NOTE: The language file must be suitable with the FingerTec® model(s) you are using, for example M2R2.ENG, is the English language update file for model M2 and R2. Make sure to NOT update incorrect file to your reader.

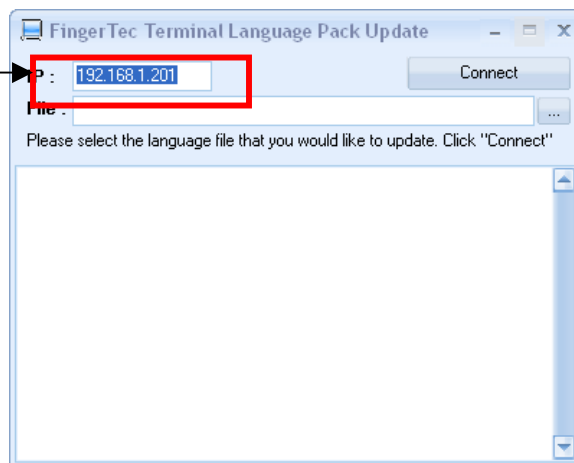
### Step 1 Run the FTLangUpdateTool.exe



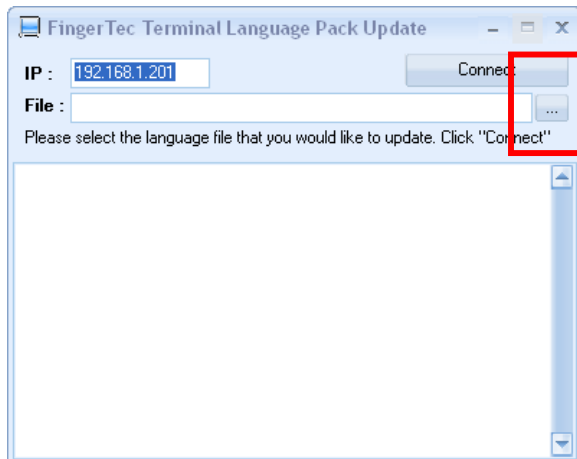
### Step 2 Enter the IP address of the FingerTec® reader

Please make sure that this is the IP address of your FingerTec® reader

Press Menu → Option → COMM option → IP, to check the reader.



### Step 3 Choose the language file that is suitable to your FingerTec® reader model.

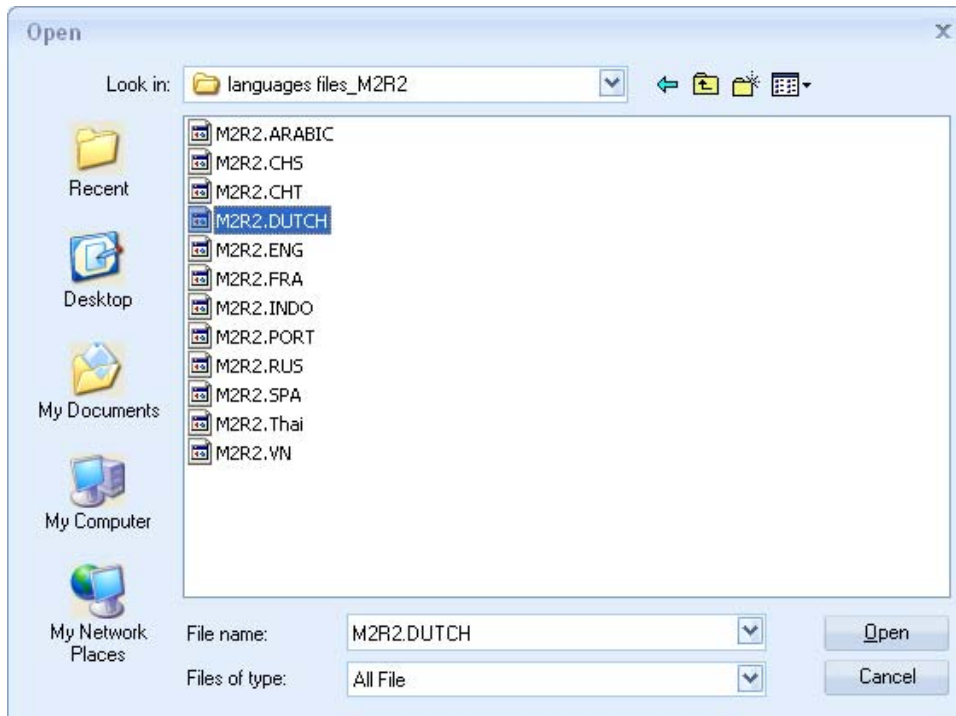


Click this button to choose the language update file.  
A new will page pop-up to request you to select the language update file.

Please save the file in a familiar path for your easy access.

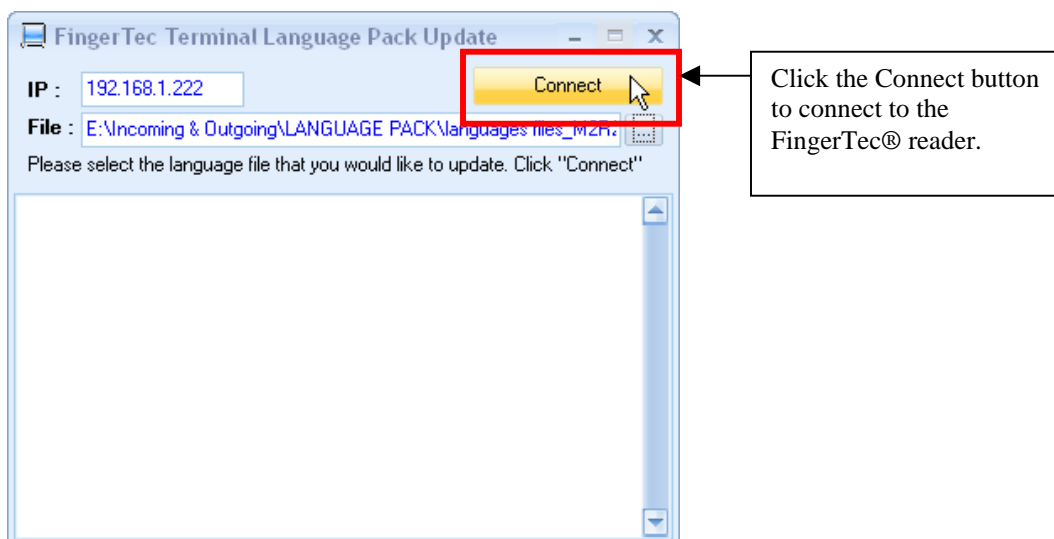
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Please make sure to choose the language update file that suits to the FingerTec® model(s) you are using, for example M2R2.DUTCH, is the language update file for model M2 or R2 for Dutch language.

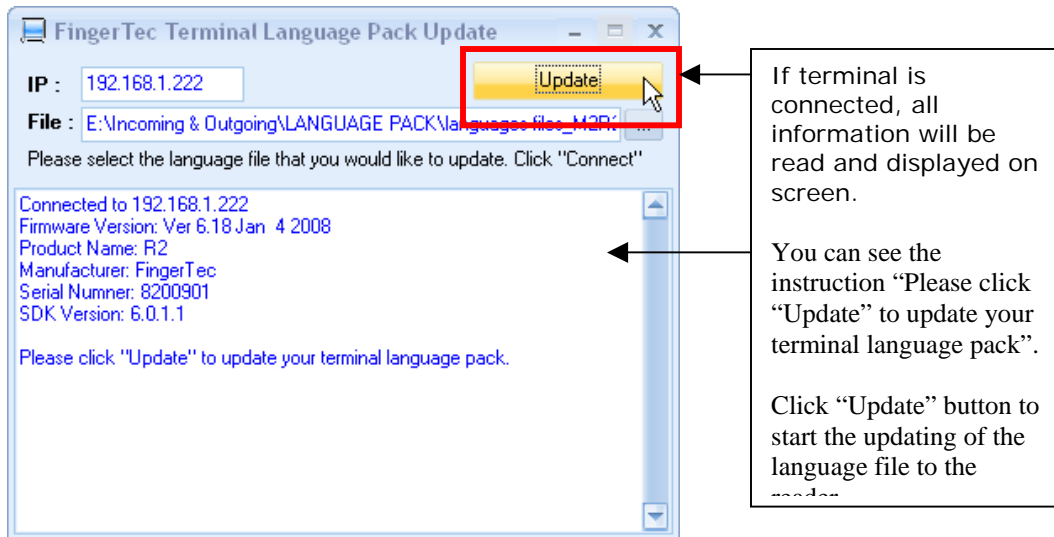
### Step 4 Connect to the FingerTec® reader



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### Step 5 Start to update the language file to the FingerTec® reader



If terminal is connected, all information will be read and displayed on screen.

You can see the instruction “Please click “Update” to update your terminal language pack”.

Click “Update” button to start the updating of the language file to the reader.

### Step 6 Finish and restart your FingerTec® terminal.

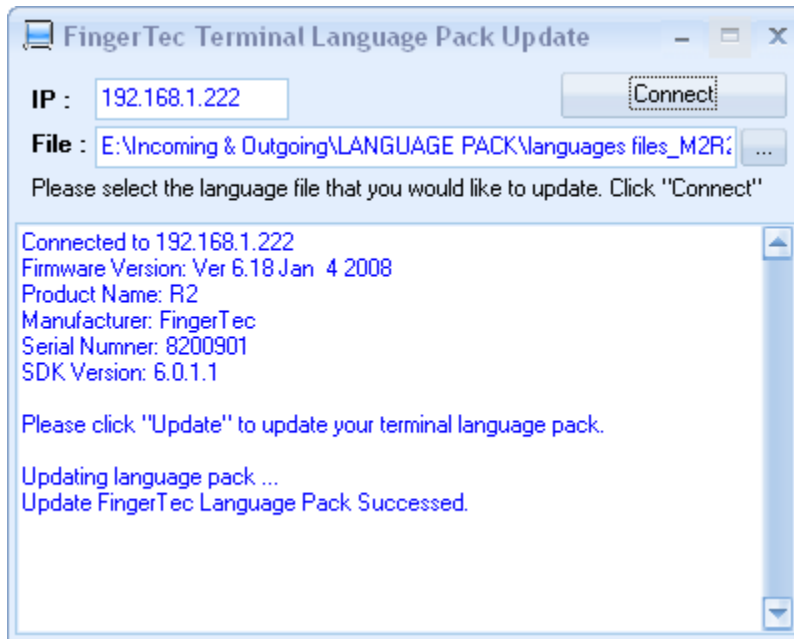


When update process is complete, system will prompt you with a message. Click OK to accept.

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You can see the message "Update FingerTec® language pack successes." Close the program to end process.

To check your FingerTec® reader, press Menu → Option → Sys Option → Language → Check the availability of the newly added language.